



July 20<sup>th</sup>, 2020

Dear Residents, Families and Responsible Parties,

This has, as you are aware, been an unusual time for all of us. North Carolina is still in the midst of a spike with our battle of Covid-19, but with your help and our diligence we are Covid-free. We are being allowed by the North Carolina Department of Health and Human Services to ease some of our restrictions.

We would like to start with outside visitation. The only way we are allowed to do this is by social distancing, wearing a mask and sanitizing the area after each visit. We plan to use the dining room patio with our tables and umbrella to make things more comfortable. The following guidelines must be followed for visits:

- Visitors need to schedule their visit in advance by calling 828-689-7900.
- Visits are in 30 minute time slots to allow for sanitation before and after each visit.
- Visitors will be screened and have their temperature checked on the patio before the visit.
- Visitors and residents must wear a face mask and remain 6 feet apart (at the tables) at all times.
- A staff member will be inside the dining room during visits, this will ensure your privacy.
- There will be no physical contact at anytime.

We will start visitation on Wednesday July 22, 2020. Visit times will be on the hour starting at 9:00 am until 6:00 pm Monday through Friday. We are working on getting a staff member to allow for weekend visits and will update you as soon as we are able. Visits will depend on weather conditions. Should your visit need to be canceled we will reschedule as soon as possible.

We are working on our communal dining schedule and an updated activity schedule now and hopefully will be able to start this soon. We will get the schedule out to residents and families within the next few days.

We are able to do this only because we are a covid-free facility. If at any time a resident or staff member test positive we will have to stop outside visits immediately. It is imperative we follow the NCDHHS guidelines to allow continued visitation and keep our community covid-free.

Thank you for your continued patience and understanding during these trying times.

Richard Pridgen  
Administrator